

SERVICE COMPARSION

The below table provides a high level comparison of the service and technical capabilities of our MetroEthernet products and UFB Service equivalent product:

Feature	MetroEthernet Premium	UFB Bitstream 4/ HSNS Premium	MetroEthernet Business	UFB Bitstream 3/3A	UFB Bitstream 2	IP Hub
Bandwidth Profile	Full CIR	Full CIR	CIR and EIR	CIR and EIR (CIR Only for Bitstream 3)	CIR and EIR	CIR and EIR
Bandwidth Policing	CIR	CIR	On PIR – Full use of CIR and PIR	Strict policing of CIR	Strict policing of CIR	As per Access type
MEF Certification	MEF Certified (1.0)	No	MEF Certified (1.0)	No	No	No
SLA	24x7	7AM-7PM 7 Days a Week	7AM-7PM 7 Days a Week	7AM-7PM 7 Days a Week	7AM-7PM 7 Days a Week	7AM-7PM 7 Days a Week
Technology	Active Optical Network (P2P) Fibre	Active Optical Network (P2P) Fibre	Active Optical Network (P2P) Fibre	Gigabit Passive Optical Network	Gigabit Passive Optical Network	Various
Service Subtypes - Service Frame Format	UNI Untagged Tagged	UNI Untagged Tagged	UNI Untagged Tagged	UNI Untagged Tagged	UNI Untagged Tagged	Untagged and Tagged
No of VLANs	4096	4096	4096	4096	1	1
MTU Size	9100	9100	2000	2000	2000	1500
VLAN Transparency	Yes	Yes	Yes	Yes	Yes	N/A
MAC Address Limit	500 Unlimited for EPL	500	500	64	16	1
Provisioning Timeframe	10 Business Days	25-40 Business Days	10 Business Days	25-40 Business Days	25-40 Business Days	Depends on Access Type